



FULLY INSURED SMALL ANIMAL HOME CARE SERVICE

CODE OF PRACTICE

We shall show integrity, responsibility, trustworthiness and confidentiality and recognise our responsibility to clients, clients' pets, clients' property, neighbours and other people in general. The health and welfare of clients' pets shall be paramount.

We reserve the right to refuse any pet if we deem them unsuitable for any reason that may breach this Code of Practice.

STATEMENT

We have a genuine love of animals, especially dogs, and have over 40 years joint experience of owning and caring for them. We have extensive knowledge of various forms of animal training, psychology, first aid and general care of cats, dogs and other small animals. Our emphasis is on safety, care, fun, reliability and professionalism. The proprietor has been Police checked.

Pets will be looked after according to owner's precise instructions - refer to Registration Sheet and Daily Activity Sheet. All pets will be brushed according to breed. Additionally, your property will be kept tidy and clean in your absence.

Most sizes, ages and medical conditions can be cared for, for example, the old, infirm, young, on medication or recovering from operations.

The Proprietor and nominated Home Carer will visit your home several days or weeks in advance. If necessary, we will request that owners leave their pet(s) with us for 2-3 hours to assess the temperament and behaviour of the pets(s) and see how they settle and respond to us. We are unable to care for animals with aggressive behaviours.

Dogs and cats should be regularly flea'd and wormed. If fleas or worms are found during the Home Care contract period all pets will be treated appropriately and the owner charged the cost of the treatment plus a small handling charge. Veterinary treatment will be sought if deemed necessary and any related charges will be the responsibility of the owner. Visits to the vet will be charged at £25 per visit.

Brigitte Taylor

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